The Royal Liver Protection Specialist

progress™

Instruction to your Bank or Building Society to pay by Direct Debit

Please fill in the whole form using printed BLOCK LETTERS and a blue or black ball point pen.

When complete and signed, please send it to:

Royal Liver Assurance
Jessop House
Jessop Avenue
Cheltenham
GL50 3SH

Service User Number:

6	4	7	6	3	7

Name(s) of Account Holder(s)

Bank/Building Society account number

Branch Sort Code

Name and full postal address of your Bank or Building Society

To: The Manager — Bank/Building Society

Address

Postcode

Reference

PLEASE PROVIDE THE FOLLOWING DETAILS:

This is not part of the instruction to your Bank or Building Society.

Print Application or Plan Number:

Print name(s) of Life Assured (as on application or Plan):

LIFE 1: PRINT First Name — PRINT Last Name

LIFE 2: PRINT First Name — PRINT Last Name

Provide address of EITHER Life Assured:

Address

Postcode

Instruction to your Bank or Building Society

Please pay Royal Liver Assurance Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with Royal Liver Assurance and, if so, details will be passed electronically to my Bank/Building Society.

Signature(s)

Print Full Name — Sign

Print Full Name — Sign

Date

DDM04/10

Banks and building societies may not accept Direct Debit Instructions for some types of account.

This Guarantee should be detached and retained by the payer.

The Direct Debit Guarantee

- This Guarantee is offered by all banks and building societies that accept instructions to pay Direct Debits.
- If there are any changes to the amount, date or frequency of your Direct Debit Royal Liver Assurance will notify you 10 working days in advance of your account being debited or as otherwise agreed. If you request Royal Liver Assurance to collect a payment, confirmation of the amount and date will be given to you at the time of the request.
- If an error is made in the payment of your Direct Debit, by Royal Liver Assurance or your bank or building society, you are entitled to a full and immediate refund of the amount paid from your bank or building society.
  – If you receive a refund you are not entitled to, you must pay it back when Royal Liver Assurance asks you to.
- You can cancel a Direct Debit at any time by simply contacting your bank or building society. Written confirmation may be required. Please also notify us.